This study was intended to examine the benefits and challenges encountered in the implementation of community service programmes. A case study of Ndorwa Prisons Kabale district was chosen. The study objectives include; examining the social economic benefits, to analyze the contributing factors for its implementation; and to investigate the challenges encountered. The study was carried out in Ndorwa prison, central and southern municipal divisions, other surrounding areas in Kabale district. A total of 100 respondents was identified from the targeted population. Data were collected using questionnaires, interviews, focus group discussion and observation including documentary analysis to review the related literature. The researcher found out that reducing congestion of prisoners in prisons was the major benefit of community service programme.